

### **SCHOOLIES GROUPS 2017 – (Week 1)**

We are pleased to offer Schoolies Accommodation at Mariner Bay Apartments but it is imperative that each guest and their parent read and understand our rules and regulations prior to booking. By proceeding with your reservation you are acknowledging that all guests and parents in your group have read and accepted these rules, terms and conditions as indicated below.

A 'Credit Card Authority' form and 'Guest Agreement Form' will need to be completed and received by Mariner Bay Apartments on or before the 30<sup>th</sup> August 2017 along with the final payment. Please note that there is a \$150 cash bond per guest that will be collected upon check in.

**IMPORTANT: This Information pack is for students that are looking for schoolies accommodation outside of the main week for NSW & Victoria Students. There are two main differences:**

1. The rate of accommodation is less;
2. We will have security patrols throughout the night but there will NOT be an onsite manager or static security guard available to students outside the hours of 8:30am to 5pm.

#### **SCHOOLIES RATES FOR 2017 (Week 1)**

2 BEDROOM APARTMENT (min 4 people)	7 night bookings only. \$750 per person per week. Minimum of 4 people <b>Total \$3,000</b>
3 BEDROOM APARTMENT (min 6 people)	7 night bookings only. \$750 per person per week. Minimum of 6 people <b>Total \$4,500</b>

We can add a rollaway bed to accommodate an extra guest in each apartment. Please contact the office for confirmation and costs. At no time will additional guests / visitors be allowed on to the premises.

#### **Booking and Payment Procedure:**

- 2 bedroom Apartment – 100% of accommodation tariff: 10% will be required to secure the booking, the remaining 90% by 30<sup>th</sup> November 2016
- 3 bedroom Apartment – 100% of accommodation tariff: 10% will be required to secure the booking, the remaining 90% -bby 30<sup>th</sup> November 2016

Please note that we only process one payment per apartment – individual payments will not be accepted.

We will contact you before the 30<sup>th</sup> November 2016 to process the final payment.

The remainder of the information we will collect from mid-August 2017 due on the 30<sup>th</sup> August 2017:

- Parents completed credit card authority form – (minimum of 2 separate credit cards per apartment);
- Completed Student Agreement Form;
- If any guests are under the age of 18, we will require an email from the parent or guardian authorising their child to attend schoolies at Mariner Bay in Byron. Please make sure the Booking Name is put on the email.

#### **Cancellation Policy:**

- There will be no refund in the event of a guest cancellation;
- In the event of any unforeseen circumstances occurring where the apartment/s booked become unavailable we reserve the right to cancel the booking with full refund and no further obligation on our part.

#### **Wristbands:**

Each guest will be given a Mariner Bay labelled wristband at check-in and this must be worn during your entire stay and presented during entry and exit of the complex and at the request at any time by management and or security officers. This procedure helps to protect us from visitors and non staying guests that have no financial responsibility for any damage.

### **Bonds and Credit Card Guarantees:**

Your bond and/or credit cards are guarantees against any damage to the complex, the apartments or its contents. It is the responsibilities of the guests to keep their apartments and their contents free of damage and clean & tidy. Any guests whose apartments, balconies or surrounds are found to be untidy, littered with rubbish, collections of bottles, cans, boxes, left over food, cigarette butts or generally any unsightly mess will be requested to remove and bin all litter and clean up immediately. Failure to comply will result in a **'FIRST & FINAL notice'** of non compliance. Any further infraction of conditions may result in the eviction of all guests from the apartment and loss of bonds or charges on the credit cards.

### **Noise and Behaviour:**

We have **'zero tolerance'** in relation to the following:

- excessive drinking and anti-social behaviour;
- excessive noise at any time;
- the use of illegal drugs;
- the sneaking in of any unregistered guest to the premises by any means;
- removal of any apartment possessions, i.e. (using bedding, blankets, cushions to take to the beach);
- any breach of house rules relating to noisy or offensive behaviour, damage to or destruction of property, improper or unseemly conduct;
- There is a noise curfew from 10pm until 8am each day;
- All apartments are non smoking. There is a \$300 charge for smoke odour fumigation. Smoking as allowed only on the balconies and with the apartment doors closed. All butts must be binned daily.

Failure to comply, which is in the opinion of the manager and or security may result in eviction of the offender and all room mates at our discretion. Please party at the events organised in town and not at Mariner Bay.

### **Glass Exclusion Zones:**

We again have a **'zero tolerance'** policy so please comply with the following:

- NO glass bottles policy beyond the balcony of your apartment or in any common area of the complex (yes, that includes the swimming pool);
- Glass items beyond your apartment or balcony will be confiscated immediately;

### **Room Inspections:**

We will conduct a minimum of 2 apartment inspections during the week stay. We will provide notice of time and dates. We expect the apartment to be clean and tidy, all dishes, cutlery, pots washed and put away, rubbish removed into the bins in the parking area and all shopping trolleys removed and taken back to the grocery store!

The final apartment inspection will be conducted at check-out. We will be conducting a brief check of the apartment to make sure no major damage has occurred. We reserve the right to charge the credit cards if once our cleaners work through the apartment find broken or damaged items.

Whilst our conditions are firm, the intention is to give consideration to other in-house guests. We encourage you to enjoy the schoolies events and parties put on in the town and enjoy the rest of the time in the complex.

## RULES AND REGULATIONS - FOR SCHOOLIE GROUPS - 2017

1. ALL UNITS MUST BE KEPT CLEAN AND TIDY DURING THE STAY. RUBBISH TO BE REMOVED DAILY.
2. ABSOLUTELY **NO SMOKING** IN THE UNITS OR POOL AREA. FINES WILL APPLY TO ANYONE WHO CHOOSES TO IGNORE THE SMOKING RULE. IF YOU SMOKE IN OUR APARTMENTS A MINIMUM FINE OF \$300 WILL APPLY.
3. ONLY THOSE REGISTERED GUESTS BOOKED INTO THE APARTMENT ARE TO BE AT OUR COMPLEX DAY OR NIGHT. NO VISITORS ARE PERMITTED ON OUR PROPERTY. LOSS OF BOND OR EVICTION WILL APPLY IF THIS RULE IS BROKEN.
4. PLEASE REPORT ANY BREAKAGES TO FURNISHINGS OR FIXTURES, ACCIDENTAL OR OTHERWISE TO THE OFFICE WHEN THEY OCCUR. SOME BREAKAGES WILL NEED TO BE PAID FOR. DO NOT MOVE ANY ITEMS INTO OTHER APARTMENTS.
5. GIRLS - ABSOLUTELY **NO SPRAY TANNING** IN THE APARTMENTS. FINES WILL APPLY.
6. NO EXCESSIVELY LOUD NOISE ANYTIME. PLEASE **KEEP ALL NOISE DOWN** AND INSIDE YOUR APARTMENT AFTER 10.00 PM.
7. ONLY THOSE REGISTERED GUESTS ARE TO MAKE USE OF THE POOL & BBQ FACILITIES.
8. **NO GLASS OR ALCOHOL** IS TO BE TAKEN INTO THE POOL AREA, WHICH CLOSSES PROMPTLY AT 8:00PM. FINES WILL APPLY.
9. ANY LOSS OR DAMAGE TO KEYS MUST BE PAID FOR. REPLACEMENT IS \$150. PLEASE NOTIFY THE OFFICE IMMEDIATELY.
10. UPON DEPARTURE ALL WASHING UP TO BE DONE AND PUT AWAY. RUBBISH INCLUDING FOOD IN THE FRIDGE TO BE PUT IN BINS PROVIDED IN THE CARPARK AREA. PLEASE CLEAN & TIDY THE APARTMENT. IF THESE REQUIREMENTS ARE NOT MET AN ADDITIONAL CLEANING CHARGE OF A MINIMUM OF \$200 WILL APPLY EITHER FROM BOND OR CREDIT CARD.
11. THE USE OF **ILLEGAL DRUGS** WILL BE REPORTED TO THE POLICE AND YOU WILL BE EVICTED IMMEDIATELY.
12. GENERALLY - ILLEGAL, ANTISOCIAL, DISRUPTIVE, DESTRUCTIVE AND/OR DRUNKEN BEHAVIOR CANNOT BE TOLERATED IN THE COMPLEX. MANAGEMENT WILL EXERCISE ITS RIGHT TO REQUIRE A PERSON, PERSONS, OR THE WHOLE GROUP TO PACK THEIR BELONGINGS AND LEAVE THE PREMISES IMMEDIATELY WITH NO REFUND IF THEY SERIOUSLY BREACH THE HOUSE RULES OF MARINER BAY. MANAGEMENT AND SECURITY STAFF WILL GENERALLY SUPERVISE THIS PROCESS.
13. YOUR SAFETY:
  - A. DRINK RESPONSIBLY – LOOK AFTER YOUR FRIENDS
  - B. BE CAREFUL OF DRINK SPIKING WITHIN PUBS AND CLUBS – IT DOES HAPPEN. KEEP AN EYE ON YOUR FRIENDS;
  - C. DO NOT WALK BACK TO THE APARTMENTS ON YOUR OWN LATE AT NIGHT – ESPECIALLY GIRLS;
  - D. BE CAREFUL OF HENNA TATTOOS – WE HAVE SEEN NASTY ALLERGIC REACTIONS IN THE PAST;
  - E. THE RED FROG GROUP AND OTHER VOLUNTEERS WILL BE IN BYRON. IF YOU RUN INTO TROUBLE FIND THEM;
  - F. BYRON POLICE STATION AND HOSPITAL ARE LOCATED ON SHIRLEY STREET IN CASE OF EMERGENCY.

**MOST OF ALL WE WANT YOU TO HAVE FUN AND CELEBRATE THIS MILESTONE – CONGRATULATIONS**



## STUDENT AGREEMENT FORM

FAX, EMAIL OR MAIL TO MARINER BAY APARTMENTS ON OF BEFORE 30<sup>TH</sup> AUGUST 2017.

WE, THE UNDERSIGNED GUESTS AGREE TO THE TERMS AND CONDITIONS AS INDICATED IN THE OFFER OF ACCOMODATION.

THIS IS UNDER THE BOOKING NAME OF:.....

	STUDENT SIGNATURE	STUDENT FIRST NAME	STUDENT SURNAME	STUDENT MOBILE #	PARENTS NAME	PARENTS MOBILE #
1						
2						
3						
4						
5						
6						
7						

COMPLETED BY MARINER BAY APTS	FOR APARTMENT NUMBER:		<b>PLEASE COMPLETE STUDENT SECTION AND SIGN AND FAX TO OUR OFFICE ON 02 6685 5424 OR EMAIL TO <a href="mailto:INFO@MARINERBAY.COM.AU">INFO@MARINERBAY.COM.AU</a>.</b>
CASH BOND RECEIVED UPON CHECK-IN:	YES / NO	TOTAL \$	
PARENT CREDIT CARD AUTHORITY FORM RECEIVED (X 2)	YES / NO	DATE:	
WRISTBANDS GIVEN UPON CHECK-IN	YES / NO		
KEYS GIVEN UPON CHECK -IN	YES / NO		
RUN THROUGH OF ALL TERMS AND CONDITIONS	YES / NO		

THANK YOU

## PARENT CREDIT CARD AUTHORITY FORM

I AUTHORISE FOR MARINER BAY APARTMENTS TO CHARGE TO MY CREDIT CARD FOR BREAKAGES, MISSING ITEMS, DAMAGE TO APARTMENT OR PROPOERTY AND / OR FOR ANY COSTS INCURRED DUE TO BREACHES OF OUR TERMS AND CONDITIONS.

THIS COMPLETED AND SIGNED FORM MUST BE FAXED AND OR EMAILED BY THE PARENT TO THE MANAGER OF MARINER BAY APARTMENTS BY 30<sup>TH</sup> AUGUST 2017. PLEASE NOTE THAT WE NEED TWO CREDIT CARD AUTHORITY FORMS PER APARTMENT BOOKING.

PLEASE NOTE THAT WITHOUT THIS FORM BEING ON OUR FILES BY 30<sup>TH</sup> AUGUST 2017 YOUR BOOKING WOULD NOT BE CONSIDERED FINALISED. PLEASE NOTE THAT PHONE AUTHORITY IS INSUFFICIENT.

BOOKING NAME:			
ARRIVAL DATE:			
NAME OF CARDHOLDER AS SHOWN ON CREDIT CARDS			
CREDIT CARD NUMBER;			
VISA MASTERCARD	EXPIRY DATE:	CCV NO: (LAST 3 DIGITS ON REVERSE SIDE OF CARD)	CCV No:
SIGNATURE OF CARDHOLDER:	Signature of parent (card owner)		Date:
TELEPHONE CONTACT NUMBERS			
EMAIL ADDRESS			

PLEASE COMPLETE AND FAX TO OUR OFFICE ON 02 6685 5424 OR EMAIL TO  
[INFO@MARINERBAY.COM.AU](mailto:INFO@MARINERBAY.COM.AU).

**Thank you**